

How to Perform a Speed Test

1. If you have a Firestick, do the following:

A. Start off by pressing Home on the remote and arrow over to the end of the row and click **Settings**.(⚙️)

B. Arrow down and over and click on **Network**. Verify you are connected, select the network and click **Play**(▶️) on the remote.

C. Arrow over and click **Run a Speed Test**. Look in the top right corner at Download Speed. The required **Download speed** is 20mbps minimum. Anything less will cause issues. Contact provider.



2. No Firestick? Use Your Cell Phone to Test.

Turn the Data OFF on your phone and connect to your home WiFi(wireless) network.



Speedtest by Ookla

Speed Test Instructions

(This is used to test wi-fi speed before setup of Blackbox Tv)

Make sure you turn your wi-fi ON and data OFF to test



1. Choose the device you are going to test with(Phone/Tablet) and go to your Google Play/Apple App store and type in: Speedtest by Ookla
2. Once you see the app that looks like the one above, click it and download it to your device.
3. Once it is downloaded and on your phone/tablet, Open the App. You should see a Go button. Click it.
4. Once it is finished, it will give you a Download/Upload speed. Screenshot or write down the data and send it to me.
5. You will need a minimum of 23mb to successfully run Blackbox TV. Run the Speedtest next to any Tv you want to put service on. If there is any TV that has less than 23mb, you may need a speedbooster. Call us so we can discuss options. Remember to keep a log of all wifi speeds in each room, so we can come up with a plan for all tvs.

Internet Link: <https://www.speedtest.net/>

Click Go: See if you have 20mbps Download