

How to CLEAR YOUR DATA

(You will need to retrieve your Xtreme login info)

1. Press Home button() on the remote. Arrow down to the first row with the apps, arrow over to end and click on Settings.()
2. Arrow over and Click on Applications, then arrow down and click on Manage installed Applications.
3. Once opened, Arrow down and click Blackbox Xtreme.
4. Arrow down and click on Force Stop. Next arrow down and click on Clear Data click Yes to Verify. Do this 3 times. Once it's done, arrow up on Launch application.
5. Once the app opens. It should take you to the login screen. Use the info we provided to login to your account. If you don't have your login info. Contact customer service.

Username(Login): enter username here

Password: enter password here

6. Select Login, enter your info, arrow down and select the () then select Apply.
7. Select Password, enter your info, arrow down and select the () then select Apply.
8. Select Apply again to confirm settings. Done.

Complete setup by doing the following.

- A. Refresh your channels.
- B. Refresh your EPG.
- C. Setup your Favorite Channels.

Instructions for all of the above steps are found on the website:

blackboxtvshop.net/troubleshooting